



W E - E D I T

TERMS OF SERVICE

We Edit Video • operated by B'Creative Media LLC

By submitting a project request and checking "I agree to the terms of service," you ("Client," "you") agree to the following terms with We Edit Video ("We Edit Video," "we," "us"), operated by B'Creative Media LLC.

1. How our process works

We Edit Video operates a brief-first, quote-based process. You submit a project request describing what you need. We review it and send you a custom quote along with a deposit request. Work does not begin, and no upload folder is issued, until your deposit is received and confirmed. We do not publish fixed prices; every quote is prepared individually based on your project's specifics.

2. Quotes

Quotes are based on the information in your submitted brief — runtime, camera count, number of deliverables, turnaround, and scope. Quotes are estimates for the scope described. If your project's actual scope differs from your brief (for example, longer runtime, additional footage, or added deliverables), we may revise the quote before or during the project. We will not perform out-of-scope work without your approval of any adjusted quote.

3. Deposits and payment

A deposit is required before any work begins. The deposit amount is stated in your quote. The remaining balance is due upon delivery of your final files, unless otherwise stated in your quote. Deposits are applied toward your total project cost. Payment is handled through the invoice we send; we do not collect payment through the request form.

4. Deposits are non-refundable once work begins

Because our work is custom labor prepared specifically for you and cannot be resold, deposits are non-refundable once we have begun work on your project. If you cancel before work begins, contact us at Booking@WeEdit.video to discuss your options. We reserve the right to determine, in good faith, whether work has begun.

5. Uploading your content

After your deposit is confirmed, we provide access to a dedicated upload folder for your project. You may upload your raw video, audio, and reference material there, or provide a download link if your content is hosted elsewhere. Do not send content before your deposit is confirmed; we are not responsible for unsolicited files sent outside your dedicated folder. You are responsible for providing usable source files. Delays in providing content, or providing corrupt, incomplete, or unusable files, may affect your turnaround time.

6. Turnaround

Standard delivery is 3–5 business days from the date we receive your complete, usable content — not from the date of submission or deposit. 48-hour and 24-hour rush delivery are available on qualifying projects for an additional charge, subject to availability and confirmed at the time of quoting. Turnaround times are estimates and begin only once all required content and information have been received.

7. Revisions

Revisions are part of our process. After editing, we deliver review files for your approval before releasing final masters. Reasonable revision requests within the agreed scope are included; the number of included revision rounds, if limited, will be stated in your quote. Revision requests that expand the original scope may require an additional quote. Revision requests on active projects should be sent to Support@WeEdit.video.

8. Delivery and final files

Final masters are released after the project balance is paid in full, unless otherwise stated in your quote. We deliver in standard HD (16:9) and/or vertical (9:16) formats as specified in your project. Specific export requirements should be provided in your brief.

9. Client content and rights

You represent that you own or have the rights to all content you provide, including footage, audio, music, logos, and any third-party material, and that our editing of it will not infringe any third party's rights. You retain ownership of your content and the final deliverables we produce for you. We may retain copies of completed work for our records and, unless you request otherwise in writing, may display excerpts of completed work in our portfolio and marketing.

10. Client responsibilities

You are responsible for the accuracy of the information in your brief, for providing timely feedback and approvals, and for supplying usable source content. Projects stalled awaiting client content, feedback, or payment may be paused, and we are not responsible for resulting delays.

11. Limitation of liability

We Edit Video provides editing and production services on a best-effort basis. To the fullest extent permitted by law, our total liability for any claim arising from a project is limited to the amount you paid us for that project. We are not liable for indirect, incidental, or consequential damages, including lost profits or missed publishing dates. We are not responsible for loss of content you fail to retain your own copy of; you are responsible for maintaining backups of your original files.

12. Cancellation

You may cancel a project by contacting Booking@WeEdit.video. Deposits are handled as described in Section 4. We reserve the right to decline or discontinue a project, in which case any deposit for work not yet performed will be refunded.

13. Communication

Booking and new projects: Booking@WeEdit.video. Active orders, revisions, and support: Support@WeEdit.video. We typically respond within one business day.

14. Changes to these terms

We may update these terms from time to time. The version in effect at the time you submit your project request governs that project.

By checking "I agree to the terms of service," you confirm that you have read, understood, and agree to these terms.